# Exhibit 300: Capital Asset Plan and Business Case Summary Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview

1. Date of Submission: 2011-02-22

2. Agency: 007

3. Bureau: 97

4. Name of this Investment: DEFENSE INFORMATION SYSTEM FOR SECURITY

5. Unique Project (Investment) Identifier (UPI): 007-97-01-03-01-0594-00

- 6. What kind of investment will this be in FY 2012?: Full Acquisition
  - Planning
  - Full Acquisition
  - Operations and Maintenance
  - Mixed Life Cycle
  - Multi-Agency Collaboration
- 7. What was the first budget year this investment was submitted to OMB? FY2007

8.

a. Provide a brief summary of the investment and justification, including a brief description of how this closes in part or in whole an identified agency performance gap, specific accomplishments expected by the budget year and the related benefit to the mission, and the primary beneficiary(ies) of the investment.

Defense Information System for Security (DISS) will improve information sharing capabilities, accelerate clearance-processing timelines, reduce security vulnerabilities, and increase DoD's security mission capability. DISS is tasked to consolidate the DoD security mission into an Enterprise System that will automate the implementation of improved national investigative and adjudicative standards to eliminate costly and inefficient work processes and increase information collaboration across the community. The DISS system is the means to replace the Joint Personnel Adjudication System (JPAS) and to implement and align the Joint Security and Suitability Reform Team (JRT) initiatives within the DoD to include; e-Delivery, e-Adjudication, Automated Records Checks (ARC), and Continuous Evaluation. When deployed, it will accelerate the clearance process, reduce security clearance vulnerabilities, decrease back-end processing timelines, and support simultaneous information sharing within various DoD entities as well as among a number of authorized federal agencies. DISS will provide improved support to the Insider Threat and Personal Identity programs and will be comprised of capabilities that are currently part of the Joint Personnel Adjudication System (JPAS) and will create a robust and real-time capability for all DoD participants in the Military Departments, and DoD Agencies. It will also include automated records check (ARC) functionality and the creation of an adjudicative case management capability with e-Adjudication functionality. DISS will also provide the following operational capabilities, single point of entry for; personnel security, adjudicative case management, and decision support functionality to all DoD adjudicators. DISS will provide near continuous intra-Central Adjudication Facility (CAF) communications on a web-based enabled platform utilizing a unified architecture with security management. In FY12, DISS will conduct Preliminary Design Reviews (PDR), Critical Design Reviews, and (CDR) and will prepare the documentation required to reach Milestone B in Jun 2012. .

b. Provide any links to relevant websites that would be useful to gain additional information on the investment including links to GAO and IG reports.

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|----|----|
|    |    |

NONE

9.

- a. Provide the date of the Agency's Executive/Investment Committee approval of this investment. 2007-01-03
- b. Provide the date of the most recent or planned approved project charter. 2010-11-11
- 10. Contact information?
  - a. Program/Project Manager Name: \*

Phone Number: \*

Email: \*

b. Business Function Owner Name (i.e. Executive Agent or Investment Owner): Rebecca Allen Phone Number: \*

Email: \*

- 11. What project management qualifications does the Project Manager have? (choose only one per FAC-P/PM or DAWIA): Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.
  - Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.
  - Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
  - Project manager assigned to investment, but does not meet requirements according to FAC-P/PM or DAWIA criteria.
  - Project manager assigned but qualification status review has not yet started.
  - No project manager has yet been assigned to this investment.

## Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

| Table I.B.1: Summary of Funding  |
|--|
| (In millions of dollars)   |
| (Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions) |

|   |                        | (LStillia  | ites for BT+1 and beyo                      | nd are for planning pu | iposes only and do no | represent budget dec | isions)      |                       |       |
|---|------------------------|------------|---|------------------------|-----------------------|----------------------|--------------|-----------------------|-------|
|   | PY-1<br>and<br>earlier | PY<br>2010 | CY<br>2011<br>(CY Continuing<br>Resolution) | BY<br>2012             | BY+1<br>2013          | BY+2<br>2014         | BY+3<br>2015 | BY+4<br>and<br>beyond | Total |
| Planning:   | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| Acquisition:  | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| Planning &<br>Acquisition<br>Government FTE<br>Costs                  | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| Subtotal Planning & Acquisition(DME):                                 | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| Operations & Maintenance:   | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| Disposition Costs (optional):   | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| Operations,<br>Maintenance,<br>Disposition<br>Government FTE<br>Costs | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| Subtotal O&M and Disposition Costs (SS):                              | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| TOTAL FTE Costs   | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| TOTAL (not including FTE costs):                                      | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
| TOTAL (including FTE costs):  | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |
|   |                        |            |   |                        |                       |                      |              |                       |       |
| Number of FTE represented by  | *                      | *          | *   | *                      | *                     | *                    | *            | *                     | *     |

|        |                        | (Estima    | ites for BY+1 and beyo                      | (In millions | mary of Funding<br>s of dollars)<br>rposes only and do no | t represent budget dec | sisions)     |                       |       |
|--------|------------------------|------------|---|--------------|---|------------------------|--------------|-----------------------|-------|
|        | PY-1<br>and<br>earlier | PY<br>2010 | CY<br>2011<br>(CY Continuing<br>Resolution) | BY<br>2012   | BY+1<br>2013  | BY+2<br>2014           | BY+3<br>2015 | BY+4<br>and<br>beyond | Total |
| Costs: |                        |            |   |              |   |                        |              |                       |       |

- 2. Insert the number of years covered in the column "PY-1 and earlier": 2
- 3. Insert the number of years covered in the column "BY+4 and beyond": \*
- 4. If the summary of funding has changed from the FY 2011 President's Budget request, briefly explain those changes:

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## Section C: Acquisition/Contract Strategy (All Capital Assets)

## 1.

| 1.                 |                          |  |   |                    | Table I.                     | C.1 Contra          | icts Table                        |   |   |                   |   |                                 |   |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition   |
| Awarded            |                          | NBCHD00030003002<br>2                          |   |                    | *                            | *                   | \$5,406,000.0                     | Cost Plus<br>Fixed Fee                          | N   | 2008-08-25        | 2010-08-24  | Full and<br>Open<br>Competition | Automated record check capability (Hardware, software development, development and operational test)  |
| Awarded            |                          | HHM40207D0005                                  |   |                    | *                            | *                   | \$949,000.0                       | Firm Fixed<br>Price                             | N   | 2008-09-25        | 2009-09-30  | Full and<br>Open<br>Competition | Electronic adjudication capability(Ha rdware, software development, development and operational test) |
| Awarded            |                          | W904TE08M8570                                  |   |                    | *                            | *                   | \$50,000.0                        | Firm Fixed<br>Price                             | N   | 2008-10-13        | 2008-12-31  | Full and<br>Open<br>Competition | Electronic<br>adjudication<br>capability(Ha<br>rdware)  |
| Awarded            |                          | 02EA3TS348                                     |   |                    | *                            | *                   | \$4,030,000.0                     | Firm Fixed                                      | Υ   | 2008-02-13        | 2009-02-02  | Full and                        | Central   |

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|                    |                          |  |   |                    | Table I.                     | C.1 Contra          | icts Table                        |   |   |                   |   |                                 |   |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition   |
|                    |                          |  |   |                    |                              |                     |                                   | Price   |   |                   |   | Open<br>Competition             | Adjudication Facility Process Analysis, Program Documentati on and Data Requirement s (electronic application, electronic adjudication, portal, data warehouse) |
| Awarded            |                          | NBCHD0030030026                                |   |                    | *                            | *                   | \$8,160,000.0                     | Cost Plus<br>Fixed Fee                          | N   | 2009-04-17        | 2010-09-30  | Full and<br>Open<br>Competition | Automated record check capability (Hardware, software development, development and operational test)  |
| Awarded            |                          | 02EA3TS34801                                   |   |                    | *                            | ٠                   | \$3,470,000.0                     | Firm Fixed<br>Price                             | Y   | 2008-09-15        | 2009-09-14  | Full and<br>Open<br>Competition | Central Adjudication Facility Process Analysis, Program Documentati on and Data Requirement   |

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|                    |                          |  |   |                    | Table I.                     | C.1 Contra          | acts Table                        |   |   |                   |   |                                 |  |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|--|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition  |
|                    |                          |  |   |                    |                              |                     |                                   |   |   |                   |   |                                 | s (electronic<br>application,<br>electronic<br>adjudication,<br>portal, data<br>warehouse)                                       |
| Awarded            |                          | NBCHD0030030027                                |   |                    | *                            | *                   | \$8,160,000.0                     | Cost Plus<br>Fixed Fee                          | N   | 2009-05-15        | 2011-09-30  | Full and<br>Open<br>Competition | Automated record check capability (Hardware, software development, development and operational test)                             |
| Awarded            |                          | HHM40207D0005002<br>6                          |   |                    | *                            | *                   | \$923,903.0                       | Firm Fixed<br>Price                             | N   | 2009-05-18        | 2010-03-30  | Full and<br>Open<br>Competition | Electronic<br>adjudication<br>capability(Ha<br>rdware,<br>software<br>development,<br>development<br>and<br>operational<br>test) |
| Awarded            |                          | 02EA3TS34802                                   |   |                    | *                            | *                   | \$2,520,000.0                     | Firm Fixed<br>Price                             | Y   | 2009-02-01        | 2010-02-28  | Full and<br>Open<br>Competition | Central<br>Adjudication<br>Facility<br>Process   |

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|                    | Table I.C.1 Contracts Table |  |   |                    |                              |                     |                                   |   |   |                   |   |                    |   |  |  |
|--------------------|-----------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|--------------------|---|--|--|
| Contract<br>Status | Contracting<br>Agency ID    | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed | Short<br>description<br>of<br>acquisition |  |  |
|                    |                             |  |   |                    |                              |                     |                                   |   |   |                   |   |                    | Analysis,<br>Program                      |  |  |

| Awarded | 02EA3TS480            | * | • | \$1,050,000.0 | Firm Fixed<br>Price | Y | 2009-02-01 | 2010-02-28 | Full and<br>Open<br>Competition | Program Documentati on and Data Requirement s (electronic application, electronic adjudication, portal, data warehouse) |
|---------|-----------------------|---|---|---------------|---------------------|---|------------|------------|---------------------------------|---|
| Awarded | BTA000585             | * | * | \$335,000.0   | Firm Fixed<br>Price | N | 2009-03-19 | 2010-03-18 | Full and<br>Open<br>Competition | Electronic<br>adjudication<br>capability(Ha<br>rdware)  |
| Awarded | HHM40207D0005002<br>2 | * | ٠ | \$236,985.0   | Firm Fixed<br>Price | N | 2009-03-16 | 2009-09-30 | Full and<br>Open<br>Competition | Electronic adjudication capability(Ha rdware, software development, development and operational test)                   |

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|                    |                          |  |   |                    | Table I.0                    | C.1 Contra          | cts Table                         |   |   |                   |   |                                 |   |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition                                     |
| Awarded            |                          | BTA000419                                      |   |                    | *                            | *                   | \$93,085.0                        | Firm Fixed<br>Price                             | N   | 2009-02-06        | 2010-02-05  | Full and<br>Open<br>Competition | Electronic<br>adjudication<br>capability<br>hardware<br>-Navy                 |
| Awarded            |                          | 02EA3TS34801                                   |   |                    | *                            | *                   | \$800,000.0                       | Firm Fixed<br>Price                             | N   | 2009-10-01        | 2009-11-30  | Full and<br>Open<br>Competition | OPM IA /<br>IBM for TO 7<br>& 8   |
| Awarded            |                          | 02EA3TS34801                                   |   |                    | *                            | *                   | \$273,022.0                       | Firm Fixed<br>Price                             | N   | 2009-08-25        | 2009-09-30  | Full and<br>Open<br>Competition | OPM IA /<br>IBM for TO 6  |
| Awarded            |                          | BTA000792                                      |   |                    | *                            | *                   | \$149,185.3                       | Firm Fixed<br>Price                             | N   | 2009-05-22        | 2009-09-30  | Full and<br>Open<br>Competition | Navy<br>Hardware  |
| Awarded            |                          | BTA000794                                      |   |                    | *                            | *                   | \$205,726.9                       | Firm Fixed<br>Price                             | N   | 2009-05-22        | 2010-05-21  | Full and<br>Open<br>Competition | Continuity of<br>operations<br>initiative<br>hardware /<br>Army               |
| Awarded            |                          | BTA000884                                      |   |                    | *                            | *                   | \$502,099.0                       | Firm Fixed<br>Price                             | N   | 2009-07-02        | 2010-07-01  | Full and<br>Open<br>Competition | Microsoft Premier support that will expand the utilization of the centralized |

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|                    |                          |  |   |                    | Table I.                     | C.1 Contra          | icts Table                        |   |   |                   |   |                                 |   |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition                             |
|                    |                          |  |   |                    |                              |                     |                                   |   |   |                   |   |                                 | system to<br>process<br>security<br>clearances                        |
| Awarded            |                          | HHM40207D0005003<br>6                          |   |                    | *                            | *                   | \$1,380,260.0                     | Cost Plus<br>Fixed Fee                          | N   | 2009-09-28        | 2010-09-27  | Full and<br>Open<br>Competition | TO 0036<br>Software<br>Development<br>/ Army                          |
| Awarded            |                          | AASN-09-DSS-001                                |   |                    | *                            | *                   | \$197,722.8                       | Cost Plus<br>Fixed Fee                          | N   | 2009-08-18        | 2010-08-17  |                                 | IA/ GSA<br>Software<br>development<br>and Design                      |
| Awarded            |                          | BTA001065                                      |   |                    | *                            | *                   | \$161,776.0                       | Firm Fixed<br>Price                             | N   | 2009-08-30        | 2009-09-30  | Full and<br>Open<br>Competition | SAN upgrade<br>storage<br>devices -<br>Army                           |
| Awarded            |                          | BTA001096                                      |   |                    | *                            | *                   | \$344,684.0                       | Firm Fixed<br>Price                             | N   | 2009-09-01        | 2010-05-31  | Full and<br>Open<br>Competition | Clearance<br>Adjudication<br>Tracking<br>System<br>hardware -<br>Army |
| Awarded            |                          | HHM40207D0005003<br>9                          |   |                    | *                            | *                   | \$1,573,390.0                     | Firm Fixed<br>Price                             | N   | 2010-02-03        | 2011-02-03  | Full and<br>Open<br>Competition | CAF<br>Adjudication<br>System<br>Modernizatio                         |

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|                    |                          |  |   |                    | Table I.                     | C.1 Contra          | icts Table                        |   |   |                   |   |                                 |   |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition   |
|                    |                          |  |   |                    |                              |                     |                                   |   |   |                   |   |                                 | n   |
| Awarded            |                          | HQ011701294                                    |   |                    | *                            | *                   | \$523,792.0                       | Firm Fixed<br>Price                             | N   | 2009-11-12        | 2010-11-11  | Full and<br>Open<br>Competition | Funds to<br>TAO for<br>contract<br>support for<br>the virtual<br>environment<br>& DoD<br>Communicati<br>ons |
| Awarded            |                          | 02EA3TS34801                                   |   |                    | *                            | *                   | \$1,781,044.0                     | Firm Fixed<br>Price                             | N   | 2009-11-01        | 2010-11-30  | Full and<br>Open<br>Competition | IBM Support<br>for Dec09 -<br>Mar 10  |
| Awarded            |                          | HQ011701742                                    |   |                    | *                            | *                   | \$59,740.0                        | Firm Fixed<br>Price                             | N   | 2010-02-02        | 2011-02-01  | Full and<br>Open<br>Competition | TAO Effort<br>for Finger<br>Printing<br>Machines  |
| Awarded            |                          | HHM40207D0005003<br>9                          |   |                    | *                            | *                   | \$2,393,979.0                     | Firm Fixed<br>Price                             | N   | 2010-02-03        | 2011-02-02  | Full and<br>Open<br>Competition | CAF<br>Modernizatio<br>n Additional<br>funding  |
| Awarded            |                          | HQ011701683                                    |   |                    | *                            | *                   | \$200,000.0                       | Firm Fixed<br>Price                             | N   | 2010-01-21        | 2011-01-20  | Full and<br>Open<br>Competition | TAO Initiative<br>for<br>Bio-Metrics<br>to store<br>finger prints   |

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|                    |                          |  |   |                    | Table I.                     | C.1 Contra          | ects Table                        |   |   |                   |   |                                 |   |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition               |
|                    |                          |  |   |                    |                              |                     |                                   |   |   |                   |   |                                 | electronically  |
| Awarded            |                          | 02EA3TS34801                                   |   |                    | *                            | *                   | \$3,426,411.0                     | Firm Fixed<br>Price                             | N   | 2010-01-01        | 2010-09-30  | Full and<br>Open<br>Competition | Funding for<br>IBM support                              |
| Awarded            |                          | 02EA3TS34801                                   |   |                    | *                            | *                   | \$240,786.0                       | Firm Fixed<br>Price                             | N   | 2010-02-25        | 2010-09-30  | Full and<br>Open<br>Competition | IBM support<br>for Task 9A                              |
| Awarded            |                          | HHM40207D0005003<br>9                          |   |                    | *                            | *                   | \$1,599,943.0                     | Firm Fixed<br>Price                             | N   | 2010-02-03        | 2011-02-02  | Full and<br>Open<br>Competition | CAF<br>Modernizatio<br>n Additional<br>funding          |
| Awarded            |                          | HQ011701822                                    |   |                    | *                            | *                   | \$3,013,200.0                     | Firm Fixed<br>Price                             | N   | 2010-03-30        | 2010-12-30  | Full and<br>Open<br>Competition | IT Demos for<br>End-to-End<br>Clearance<br>Reform Pilot |
| Awarded            |                          | HQ011701874                                    |   |                    | *                            | *                   | \$1,600,000.0                     | Firm Fixed<br>Price                             | N   | 2010-03-01        | 2011-02-28  | Full and<br>Open<br>Competition | DISS / CATS<br>Portal with<br>TAO                       |
| Awarded            |                          | HHM40207D0007004<br>1                          |   |                    | *                            | *                   | \$1,393,750.0                     | Firm Fixed<br>Price                             | N   | 2010-04-12        | 2011-04-11  | Full and<br>Open<br>Competition | DIA Contract<br>for DISS<br>CATS Portal                 |
| Awarded            |                          | HQ042305A0004001                               |   |                    | *                            | *                   | \$73,932.0                        | Firm Fixed                                      | N   | 2010-04-01        | 2011-03-31  | Full and                        | Acquisition   |

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|                    |   |                  |                    | Table I.0                    | C.1 Contra          | acts Table                        |   |   |                   |   |                                 |   |
|--------------------|---|------------------|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting Procurement Agency ID Instrument Identifier (PI | Delivery Vehicle | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition     |
|                    | 5   |                  |                    |                              |                     |                                   | Price   |   |                   |   | Open<br>Competition             | Support                                       |
| Awarded            | 02EA3TS348  | 01               |                    | *                            | *                   | \$486,048.0                       | Firm Fixed<br>Price                             | N   | 2010-05-30        | 2010-09-30  | Full and<br>Open<br>Competition | OPM<br>Support for<br>the IBM IAA             |
| Awarded            | 02EA3TS348  | 01               |                    | *                            | *                   | \$3,164,937.0                     | Firm Fixed<br>Price                             | N   | 2010-05-30        | 2010-12-31  | Full and<br>Open<br>Competition | OPM<br>Support for<br>the IBM IAA             |
| Awarded            | HQ0117016   | 57               |                    | *                            | *                   | \$53,584.0                        | Firm Fixed<br>Price                             | N   | 2010-01-19        | 2011-01-18  | Full and<br>Open<br>Competition | Funding for<br>Navy<br>Licenses               |
| Awarded            | FA865005257   | 706              |                    | *                            | *                   | \$948,932.0                       | Firm Fixed<br>Price                             | N   | 2010-05-28        | 2011-05-27  | Full and<br>Open<br>Competition | MIT LAI<br>Effort                             |
| Awarded            | 02EA3TS348  | 01               |                    | *                            | *                   | \$1,741,764.0                     | Firm Fixed<br>Price                             | N   | 2010-06-03        | 2010-09-30  | Full and<br>Open<br>Competition | OPM IBM<br>Support<br>(IAA) - Jul -<br>Sep 10 |
| Awarded            | HHM40207D00<br>7  | 05004            |                    | *                            | *                   | \$1,000,000.0                     | Firm Fixed<br>Price                             | N   | 2010-08-30        | 2011-08-29  | Full and<br>Open<br>Competition | DIA Contract<br>for DISS<br>Portal            |
| Awarded            | HQ056610F0  | 028              |                    | *                            | *                   | \$849,906.9                       | Firm Fixed                                      | N   | 2010-08-12        | 2011-08-11  | Full and                        | DISS  |

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|                    |                          |  |   |                    | Table I.0                    | C.1 Contra          | cts Table                         |   |   |                   |   |                                 |   |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition                               |
|                    |                          |  |   |                    |                              |                     |                                   | Price   |   |                   |   | Open<br>Competition             | Background<br>Screening<br>Risk<br>Assessment<br>Automation             |
| Awarded            |                          | HQ011702359                                    |   |                    | *                            | *                   | \$10,000.0                        | Firm Fixed<br>Price                             | N   | 2010-07-30        | 2011-11-30  | Full and<br>Open<br>Competition | SPAWAR<br>Fingerprintin<br>g Fee  |
| Awarded            |                          | N6523610P6717                                  |   |                    | *                            | *                   | \$82,500.0                        | Firm Fixed<br>Price                             | Y   | 2010-08-20        | 2010-12-31  | N                               | USIS<br>Channeling<br>Fingerprints<br>to FBI                            |
| Awarded            |                          | HQ011702369                                    |   |                    | *                            | *                   | \$62,500.0                        | Firm Fixed<br>Price                             | N   | 2010-07-30        | 2011-07-29  | Full and<br>Open<br>Competition | Clearance /<br>CAF<br>Modernizatio<br>n Efforts with<br>SPAWAR -<br>FEE |
| Awarded            |                          | HQ011702394                                    |   |                    | *                            | *                   | \$34,692.0                        | Firm Fixed<br>Price                             | N   | 2010-08-01        | 2011-07-31  | Full and<br>Open<br>Competition | Thin Client<br>system for<br>CAF<br>Adjudicator<br>support              |
| Awarded            |                          | N6523607D7880038<br>2                          |   |                    | *                            | *                   | \$137,491.0                       | Firm Fixed<br>Price                             | N   | 2010-10-22        | 2011-09-30  | Full and<br>Open<br>Competition | Clearance /<br>CAF<br>Modernizatio                                      |

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|                    |                          |  |   |                    | Table I.                     | C.1 Contra          | icts Table                        |   |   |                   |   |                                 |  |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|--|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition  |
|                    |                          |  |   |                    |                              |                     |                                   |   |   |                   |   |                                 | n Efforts with<br>SPAWAR   |
| Awarded            |                          | HQ011702528                                    |   |                    | *                            | *                   | \$82,156.0                        | Firm Fixed<br>Price                             | N   | 2010-08-24        | 2011-08-23  | Full and<br>Open<br>Competition | Funding to<br>purchase<br>scanners to<br>support<br>CATS<br>implementati<br>on with WHS  |
| Awarded            |                          | HQ011712883                                    |   |                    | *                            | *                   | \$1,020,000.0                     | Firm Fixed<br>Price                             | N   | 2011-01-20        | 2012-01-19  | Full and<br>Open<br>Competition | Funding for<br>Authoated<br>Systems and<br>Database<br>work for<br>ACES by<br>PERSEREC   |
| Awarded            |                          | HQ011702593                                    |   |                    | *                            | *                   | \$5,000.0                         | Firm Fixed<br>Price                             | N   | 2010-09-07        | 2011-09-06  | Full and<br>Open<br>Competition | Funding for<br>Joint<br>Interoperabili<br>ty Testing<br>Center<br>testing of the<br>DISS |
| Awarded            |                          | HQ011702619                                    |   | 0                  | *                            | *                   | \$150,000.0                       | Firm Fixed<br>Price                             | N   | 2010-09-10        | 2011-09-09  | Full and<br>Open<br>Competition | CATS coop<br>equipment<br>purchase<br>and<br>installation                                |

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|                    |                          |  |   |                    | Table I.0                    | C.1 Contra          | icts Table                        |   |   |                   |   |                                 |  |
|--------------------|--------------------------|--|---|--------------------|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|--|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID | Solicitation<br>ID | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition  |
| Awarded            |                          | HQ01172830                                     |   | 0                  | *                            | *                   | \$3,219,192.0                     | Firm Fixed<br>Price                             | N   | 2010-12-15        | 2011-12-14  | Full and<br>Open<br>Competition | Joint Verification System development and implementati on                        |
| Awarded            |                          | HQ011712832                                    |   | 0                  | *                            | *                   | \$2,000,000.0                     | Firm Fixed<br>Price                             | N   | 2010-12-02        | 2011-03-31  | Full and<br>Open<br>Competition | PMO Front<br>office support<br>with IAA from<br>OPM. IBM<br>support<br>services. |
| Awarded            |                          | HQ011712851                                    |   | 0                  | *                            | *                   | \$872,210.0                       | Firm Fixed<br>Price                             | N   | 2011-01-04        | 2012-01-03  | Full and<br>Open<br>Competition | PERSEREC<br>Funding for<br>Automated<br>Systems and<br>Databases                 |
| Awarded            |                          | HQ011712853                                    |   | 0                  | *                            | *                   | \$41,790.0                        | Firm Fixed<br>Price                             | N   | 2010-12-09        | 2011-12-08  | Full and<br>Open<br>Competition | Funds for<br>JTIC<br>interoperabilit<br>y testing.                               |
| Awarded            |                          | HQ011712790                                    |   | 0                  | *                            | *                   | \$6,000.0                         | Firm Fixed<br>Price                             | N   | 2010-10-01        | 2011-09-30  | Full and<br>Open<br>Competition | Funding to<br>support<br>telecominicat<br>ion services<br>for PMO<br>office.     |

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|                    |                          |  |   |   | Table I.                     | C.1 Contra          | cts Table                         |   |   |                   |   |                                 |   |
|--------------------|--------------------------|--|---|---|------------------------------|---------------------|-----------------------------------|---|---|-------------------|---|---------------------------------|---|
| Contract<br>Status | Contracting<br>Agency ID | Procurement<br>Instrument<br>Identifier (PIID) | Indefinite<br>Delivery Vehicle<br>(IDV) Reference<br>ID |   | Alternativ<br>e<br>financing | EVM<br>Require<br>d | Ultimate<br>Contract<br>Value (M) | Type of<br>Contract/Ta<br>sk Order<br>(Pricing) | Is the contract a Perform ance Based Service Acquisit ion (PBSA)? | Effective<br>date | Actual or<br>expected<br>End Date of<br>Contract/Ta<br>sk Order | Extent<br>Competed              | Short<br>description<br>of<br>acquisition                           |
| Awarded            |                          | HQ011712884                                    |   | 0 | *                            | *                   | \$499,969.0                       | Firm Fixed<br>Price                             | N   | 2011-04-11        | 2011-04-30  | Full and<br>Open<br>Competition | PMO Front<br>office support<br>with IAA from<br>OPM. IBM<br>support |

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

3.

- a. Has an Acquisition Plan been developed? If yes, please answer the questions that follow \*
- b. Does the Acquisition Plan reflect the requirements of FAR Subpart 7.1 \*
- c. Was the Acquisition Plan approved in accordance with agency requirements \*
- d.If "yes," enter the date of approval?  $^{\ast}$
- e.ls the acquisition plan consistent with your agency Strategic Sustainability Performance Plan? \*
- f. Does the acquisition plan meet the requirements of EOs 13423 and 13514? \*
- $g.\mbox{If an Acquisition Plan has not been developed, provide a brief explanation.}$

\*

services.

# **Part II: IT Capital Investments**

#### Section A: General

- 1.
- a. Confirm that the IT Program/Project manager has the following competencies: configuration management, data management, information management, information resources strategy and planning, information systems/network security, IT architecture, IT performance assessment, infrastructure design, systems integration, systems life cycle, technology awareness, and capital planning and investment control. yes
- b.If not, confirm that the PM has a development plan to achieve competencies either by direct experience or education. yes
- 2. Describe the progress of evaluating cloud computing alternatives for service delivery to support this investment.  $\mbox{N/A}$
- 3. Provide the date of the most recent or planned Quality Assurance Plan 2011-08-01
- 4.
- a. Provide the UPI of all other investments that have a significant dependency on the successful implementation of this investment.
- b. If this investment is significantly dependent on the successful implementation of another investment(s), please provide the UPI(s).
- 5. An Alternatives Analysis must be conducted for all Major Investments with Planning and Acquisition (DME) activities and evaluate the costs and benefits of at least three alternatives and the status quo. The details of the analysis must be available to OMB upon request. Provide the date of the most recent or planned alternatives analysis for this investment. 2010-11-11
- 6. Risks must be actively managed throughout the lifecycle of the investment. The Risk Management Plan and risk register must be available to OMB upon request. Provide the date that the risk register was last updated. 2010-11-11

#### Section B: Cost and Schedule Performance

|  |           | Table   | II.B.1. Compariso     | n of Actual Work C | completed and Act     | tual Costs to Cur    | rent Approved Bas          | eline:                    |                             |                            |
|--|-----------|---|-----------------------|--------------------|-----------------------|----------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| Description of Activity  | DME or SS | Agency EA<br>Transition Plan<br>Milestone<br>Identifier | Planned Cost<br>(\$M) | Actual Cost (\$M)  | Planned Start<br>Date | Actual Start<br>Date | Planned<br>Completion Date | Actual<br>Completion Date | Planned Percent<br>Complete | Actual Percent<br>Complete |
| Case Adjudication Tracking System IOC fielded to Army, DISCO, and Navy CAFs. This system provides case management for adjudication with electronic adjudication and delivery.  |           | •   | \$1.6                 | \$1.6              | 2009-03-12            | 2009-04-10           | 2009-12-18                 | 2009-12-18                | 100.00%                     | 100.00%                    |
| Automated Record Check (ARC)Capability IOC will utilize applicant data to collect relevant information available through government and commercial databases and flag issues for investigative purposes. IOC will be for a select population |           | *   | \$6.2                 | \$6.2              | 2009-01-09            | 2009-01-09           | 2010-05-15                 | 2010-07-30                | 100.00%                     | 100.00%                    |
| Continuous Evaluation (CE) IOC includes an electronic review of scheduled updates of a subject's application information, ARC,   | DME       | *   | \$2.0                 | \$2.0              | 2009-06-15            | 2009-01-22           | 2010-06-22                 |                           | 50.00%                      | 45.00%                     |

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|   |           | Table   | II.B.1. Compariso     | n of Actual Work C | Completed and Ac      | tual Costs to Cur    | rent Approved Bas          | seline:                   |                             |                            |
|---|-----------|---|-----------------------|--------------------|-----------------------|----------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| Description of Activity   | DME or SS | Agency EA<br>Transition Plan<br>Milestone<br>Identifier | Planned Cost<br>(\$M) | Actual Cost (\$M)  | Planned Start<br>Date | Actual Start<br>Date | Planned<br>Completion Date | Actual<br>Completion Date | Planned Percent<br>Complete | Actual Percent<br>Complete |
| and an electronic assessment of the information acquired for a select population.   |           |   |                       |                    |                       |                      |                            |                           |                             |                            |
| Case Adjudication Tracking System FOC. fielded to all DoD low side CAFs. This system provides case management for adjudication with electronic adjudication and delivery.                                 |           | *   | \$4.0                 | \$2.5              | 2009-03-12            | 2009-04-10           | 2010-04-15                 | 2010-03-31                | 80.00%                      | 100.00%                    |
| Automated Record Check (ARC) Capability FOC will utilize applicant data to collect relevant information available through government and commercial databases and flag issues for investigative purposes. | DME       | *   | \$4.5                 | \$2.0              | 2009-01-09            | 2009-01-09           | 2010-12-15                 |                           | 75.00%                      | 70.00%                     |
| Continuous Evaluation (CE) FOC includes an electronic review of scheduled updates of a subject's application  | DME       | *   | \$1.0                 | \$0.5              | 2009-06-15            | 2009-06-15           | 2010-12-15                 |                           | 25.00%                      | 20.00%                     |

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|   |           | Table   | II.B.1. Compariso     | n of Actual Work ( | Completed and Ac      | tual Costs to Curr   | ent Approved Bas           | eline:                    |                             |                            |
|---|-----------|---|-----------------------|--------------------|-----------------------|----------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| Description of Activity   | DME or SS | Agency EA<br>Transition Plan<br>Milestone<br>Identifier | Planned Cost<br>(\$M) | Actual Cost (\$M)  | Planned Start<br>Date | Actual Start<br>Date | Planned<br>Completion Date | Actual<br>Completion Date | Planned Percent<br>Complete | Actual Percent<br>Complete |
| information, ARC,<br>and an<br>electronic<br>assessment of<br>the information<br>acquired.                        |           |   |                       |                    |                       |                      |                            |                           |                             |                            |
| Provide Portal<br>services to DISS<br>component<br>systems enabling<br>single sign-on<br>and role based<br>access | DME       | *   | \$2.5                 | \$0.5              | 2009-03-09            | 2009-03-09           | 2011-06-30                 |                           | 15.00%                      | 10.00%                     |
| Deploy SOA<br>framework to<br>DISS systems<br>enabling the use<br>of enterprise<br>services                       | DME       | •   | \$2.0                 | \$0.0              | 2010-02-15            | 2010-02-15           | 2012-05-16                 |                           | 0.00%                       | 0.00%                      |
| DISS FOC -<br>Operations and<br>Maintenance   | SS        | *   | *                     | *                  | 2013-10-01            | *                    | 2014-09-30                 | *                         | *                           | *                          |
| DISS Program<br>Operations and<br>Maintenance   | SS        | *   | *                     | *                  | 2014-10-01            | *                    | 2015-09-30                 | *                         | *                           | *                          |
| DISS Program<br>Operations and<br>Maintenance   | SS        | *   | *                     | *                  | 2015-10-01            | *                    | 2016-09-30                 | *                         | *                           | *                          |

2. If the investment cost, schedule, or performance variances are not within 10 percent of the current baseline, provide a complete analysis of the reasons for the variances, the corrective actions to be taken, and the most likely estimate at completion. N/A

3. For mixed lifecycle or operations and maintenance investments an Operational Analysis must be performed annually. Operational analysis may identify the need to redesign or modify an asset by identifying previously undetected faults in design, construction, or installation/integration, highlighting whether actual operation and maintenance costs vary significantly from budgeted costs, or documenting that the asset is failing to meet program requirements. The details of the analysis must be available to OMB upon request. Insert the date of the most recent or planned operational analysis. 2010-11-11

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4. Did the Operational analysis cover all 4 areas of analysis: Customer Results, Strategic and Business Results, Financial Performance, and Innovation? yes

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Section C: Financial Management Systems

|                | Table II.C.1: Financial | Management Systems       |            |
|----------------|-------------------------|--------------------------|------------|
| System(s) Name | System acronym          | Type of Financial System | BY Funding |

## Section D: Multi-Agency Collaboration Oversight (For Multi-Agency Collaborations only) **Table II.D.1. Customer Table: Customer Agency** Joint exhibit approval date NONE **Table II.D.2. Shared Service Providers Shared Service Asset Title** Shared Service Provider Exhibit 53 UPI (BY 2011) **Shared Service Provider (Agency)** Table II.D.3. For IT Investments, Partner Funding Strategies (\$millions): Partner Partner exhibit 53 UPI **BY Monetary** Fee-for-Service Agency (BY 2012) Fee-for-Service NONE Table II.D.4. Legacy Systems Being Replaced Name of the Legacy Date of the System **Current UPI**

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#### Section E: Performance Information

|                                     |  |   | Table I.E.1a. Performa | nce Metric Attributes |                                  |                              |  |
|-------------------------------------|--|---|------------------------|-----------------------|----------------------------------|------------------------------|--|
| Measurement Area<br>(For IT Assets) | Measurement<br>Grouping<br>(For IT Assets) | Measurement Indicator                     | Reporting Frequency    | Unit of Measure       | Performance Measure<br>Direction | Baseline                     | Year Baseline<br>Established for this<br>measure<br>(Origination Date) |
| Customer Results                    | Timeliness                                 | Days to complete an initial investigation | monthly                | Days                  | Lower                            | TBD                          | 2010-09-01   |
|                                     |  |   | Fiscal Year            | Target                | Actual Results                   | Target<br>"Met" or "Not Met" | Last Updated   |
|                                     |  |   | 2008                   | 130 days              | 118 days                         | Met                          | 2010-09-20   |
| Customer Results                    | Timeliness                                 | Days to complete an initial investigation | monthly                | Days                  | Lower                            | TBD                          | 2010-09-01   |
|                                     |  |   | Fiscal Year            | Target                | Actual Results                   | Target<br>"Met" or "Not Met" | Last Updated   |
|                                     |  |   | 2009                   | 40 days               | 80.75 days                       | Not Met                      | 2010-09-20   |
| Customer Results                    | Timeliness                                 | Days to complete an initial investigation | monthly                | Days                  | Lower                            | TBD                          | 2010-09-01   |
|                                     |  |   | Fiscal Year            | Target                | Actual Results                   | Target<br>"Met" or "Not Met" | Last Updated   |
|                                     |  |   | 2010                   | 40 days               | 41 days                          | Not Met                      | 2010-09-20   |
| Customer Results                    | Customer Satisfaction                      | Days to complete an initial investigation | monthly                | Days                  | Lower                            | 44                           | 2009-01-01   |
|                                     |  |   | Fiscal Year            | Target                | Actual Results                   | Target<br>"Met" or "Not Met" | Last Updated   |
|                                     |  |   | 2011                   | 40 days               | TBD                              | Not Due                      | 2010-09-20   |
| Mission and Business                | Timeliness                                 | Days to complete an                       | monthly                | Days                  | Lower                            | 42                           | 2011-01-01   |

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| Results                         |                       | initial investigation                      |             |         |                |                              |              |
|---------------------------------|-----------------------|--|-------------|---------|----------------|------------------------------|--------------|
|                                 |                       |  | Fiscal Year | Target  | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                       |  | 2012        | 40 days | TBD            | Not Due                      | 2010-09-20   |
| Mission and Business<br>Results | Timeliness            | Days to complete an initial investigation  | monthly     | Days    | Static         | 40                           | 2011-01-01   |
|                                 |                       |  | Fiscal Year | Target  | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                       |  | 2013        | 40 days | TBD            | Not Due                      | 2010-09-20   |
| Customer Results                | Timeliness            | Days to reach an eligibility determination | monthly     | Days    | Lower          | TBD                          | 2010-09-01   |
|                                 |                       |  | Fiscal Year | Target  | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                       |  | 2009        | 40 days | 72 days        | Not Met                      | 2010-09-20   |
| Customer Results                | Timeliness            | Days to reach an eligibility determination | monthly     | Days    | Lower          | TBD                          | 2010-09-01   |
|                                 |                       |  | Fiscal Year | Target  | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                       |  | 2010        | 20 Days | 13 Days        | Met                          | 2010-09-20   |
| Customer Results                | Customer Service      | Days to reach an eligibility determination | monthly     | Days    | Lower          | 40                           | 2009-01-01   |
|                                 |                       |  | Fiscal Year | Target  | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                       |  | 2011        | 20 days | TBD            | Not Due                      | 2010-09-20   |
| Customer Results                | Customer Satisfaction | Days to reach an eligibility determination | monthly     | Days    | Lower          | 20                           | 2010-01-01   |

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|                          |                               |  | Fiscal Year | Target   | Actual Results   | Target<br>"Met" or "Not Met" | Last Updated |
|--------------------------|-------------------------------|--|-------------|--|--|------------------------------|--------------|
|                          |                               |  | 2012        | 20 days  | TBD  | Not Due                      | 2010-09-20   |
| Customer Results         | Customer Satisfaction         | Days to reach an eligibility determination                   | monthly     | Days   | Static   | 20                           | 2011-01-01   |
|                          |                               |  | Fiscal Year | Target   | Actual Results   | Target<br>"Met" or "Not Met" | Last Updated |
|                          |                               |  | 2013        | 20 days  | TBD  | Not Due                      | 2010-09-20   |
| Processes and Activities | Innovation and Improvement    | Number of adjudications processed by electronic adjudication | monthly     | Electronic Adjudications                                   | Higher   | TBD                          | 2010-09-01   |
|                          |                               |  | Fiscal Year | Target   | Actual Results   | Target<br>"Met" or "Not Met" | Last Updated |
|                          |                               |  | 2008        | 5,000 adjudications processed by electronic adjudication   | 7,500 adjudications processed by electronic adjudication   | Met                          | 2010-09-20   |
| Processes and Activities | Innovation and<br>Improvement | Number of adjudications processed by electronic adjudication | monthly     | Electronic Adjudications                                   | Higher   | TBD                          | 2010-09-01   |
|                          |                               |  | Fiscal Year | Target   | Actual Results   | Target<br>"Met" or "Not Met" | Last Updated |
|                          |                               |  | 2009        | 100,000 adjudications processed by electronic adjudication | 130,282 adjudications processed by electronic adjudication | Met                          | 2010-09-20   |
| Processes and Activities | Innovation and<br>Improvement | Number of adjudications processed by electronic adjudication | monthly     | Electronic Adjudications                                   | Higher   | TBD                          | 2010-09-01   |
|                          |                               |  | Fiscal Year | Target   | Actual Results   | Target<br>"Met" or "Not Met" | Last Updated |
|                          |                               |  | 2010        | 100,000 adjudications processed by electronic adjudication | 258,549 Adjudications                                      | Met                          | 2010-09-20   |

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| Processes and Activities        | Innovation and<br>Improvement | Number of adjudications processed by electronic adjudication                   | monthly     | Electronic Adjudications                                   | Higher                  | 0                            | 2008-01-01   |
|---------------------------------|-------------------------------|--|-------------|--|-------------------------|------------------------------|--------------|
|                                 |                               |  | Fiscal Year | Target   | Actual Results          | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                               |  | 2011        | 250,000 adjudications processed by electronic adjudication | TBD                     | Not Due                      | 2010-09-20   |
| Processes and Activities        | Innovation and<br>Improvement | Number of adjudications processed by electronic adjudication                   | monthly     | Electronic Adjudications                                   | Higher                  | 250,000                      | 2011-01-01   |
|                                 |                               |  | Fiscal Year | Target   | Actual Results          | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                               |  | 2012        | 100,000 adjudications processed by electronic adjudication | TBD                     | Not Due                      | 2010-09-20   |
| Processes and Activities        | Innovation and<br>Improvement | Number of adjudications<br>processed by electronic<br>adjudication             | monthly     | Electronic Adjudications                                   | Higher                  | 350,000                      | 2011-01-01   |
|                                 |                               |  | Fiscal Year | Target   | Actual Results          | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                               |  | 2013        | 350,000 adjudications processed by electronic adjudication | TBD                     | Not Due                      | 2010-09-20   |
| Mission and Business<br>Results | Innovation and<br>Improvement | Number of automated record checks processed by ACES for initial investigations | monthly     | Records  | Higher                  | TBD                          | 2010-09-01   |
|                                 |                               |  | Fiscal Year | Target   | Actual Results          | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                               |  | 2008        | 10,000 records processed                                   | 8,000 records processed | Not Met                      | 2010-09-20   |
| Mission and Business<br>Results | Innovation and<br>Improvement | Number of automated record checks processed by ACES for initial investigations | monthly     | Automated Record<br>Checks                                 | Higher                  | TBD                          | 2010-09-01   |

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|                                 |                               |  | Fiscal Year | Target                     | Actual Results                 | Target<br>"Met" or "Not Met" | Last Updated |
|---------------------------------|-------------------------------|--|-------------|----------------------------|--------------------------------|------------------------------|--------------|
|                                 |                               |  | 2009        | 10,000 records processed   | 10,000 records processed       | Met                          | 2010-09-20   |
| Mission and Business<br>Results | Innovation and Improvement    | Number of automated record checks processed by ACES for initial investigations | monthly     | Automated Record<br>Checks | Higher                         | TBD                          | 2010-09-01   |
|                                 |                               |  | Fiscal Year | Target                     | Actual Results                 | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                               |  | 2010        | 5,000 records processed    | 2,198 automated records checks | Not Met                      | 2010-09-20   |
| Mission and Business<br>Results | Innovation and<br>Improvement | Number of automated record checks processed by ACES for initial investigations | monthly     | Automated Record<br>Checks | Higher                         | 400                          | 2009-01-01   |
|                                 |                               |  | Fiscal Year | Target                     | Actual Results                 | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                               |  | 2011        | 50,000 records processed   | TBD                            | Not Due                      | 2010-09-20   |
| Mission and Business<br>Results | Innovation and<br>Improvement | Number of automated record checks processed by ACES for initial investigations | monthly     | Automated Record<br>Checks | Higher                         | 150,000                      | 2011-01-01   |
|                                 |                               |  | Fiscal Year | Target                     | Actual Results                 | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                               |  | 2012        | 750,000 records processed  | TBD                            | Not Due                      | 2010-09-20   |
| Mission and Business<br>Results | Innovation and<br>Improvement | Number of automated record checks processed by ACES for initial investigations | monthly     | Automated Record<br>Checks | Higher                         | 250,000                      | 2011-01-01   |
|                                 |                               |  | Fiscal Year | Target                     | Actual Results                 | Target<br>"Met" or "Not Met" | Last Updated |

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|            |                           |  | 2013        | 1,000,000 records processed | TBD            | Not Due                      | 2010-09-20   |
|------------|---------------------------|--|-------------|-----------------------------|----------------|------------------------------|--------------|
| Technology | Technology<br>Improvement | Reduction of systems in use for adjudicative case manaagement      | monthly     | Systems                     | Lower          | TBD                          | 2010-09-01   |
|            |                           |  | Fiscal Year | Target                      | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|            |                           |  | 2008        | 1 system                    | 5 systems      | Not Met                      | 2010-09-20   |
| Technology | Technology<br>Improvement | Reduction of systems in<br>use for adjudicative case<br>management | monthly     | Systems Lower               | Lower          | TBD                          | 2010-09-01   |
|            |                           |  | Fiscal Year | Target                      | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|            |                           |  | 2009        | 1 sytem                     | 5 systems      | Not Met                      | 2010-09-20   |
| Technology | Technology<br>Improvement | Reduction of systems in use for adjudicative case management       | monthly     | Systems                     | Lower          | TBD                          | 2010-09-01   |
|            |                           |  | Fiscal Year | Target                      | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|            |                           |  | 2010        | 1 system                    | 4 Systems      | Met                          | 2010-09-20   |
| Technology | Technology<br>Improvement | Reduction of systems in use for adjudicative case management       | annual      | Systems                     | Lower          | 4                            | 2011-02-09   |
|            |                           |  | Fiscal Year | Target                      | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|            |                           |  | 2012        | 1 System                    |                | Not Due                      | 2011-02-22   |
| Technology | Technology<br>Improvement | Reduction of systems in use for adjudicative case management       | annual      | System                      | Lower          | 3                            | 2011-02-09   |

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|                                 |                           |  | Fiscal Year | Target   | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|---------------------------------|---------------------------|--|-------------|----------|----------------|------------------------------|--------------|
|                                 |                           |  | 2013        | 1 System |                | Not Due                      | 2011-02-22   |
| Technology                      | Technology<br>Improvement | Reduction of systems in use for adjudicative case management | annual      | Systems  | Lower          | 5                            | 2009-01-01   |
|                                 |                           |  | Fiscal Year | Target   | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                           |  | 2011        | 1 system | TBD            | Not Due                      | 2010-09-20   |
| Mission and Business<br>Results | Access to Care            | TBD  | annual      | TBD      | TBD            | TBD                          | 2011-02-09   |
|                                 |                           |  | Fiscal Year | Target   | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                           |  | 2010        | TBD      |                | Not Due                      | 2011-02-22   |
| Mission and Business<br>Results | Access to Care            | cess to Care TBD   | annual      | TBD      | TBD            | TBD                          | 2011-02-09   |
|                                 |                           |  | Fiscal Year | Target   | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                           |  | 2010        | TBD      |                | Not Due                      | 2011-02-22   |
| Mission and Business<br>Results | Access to Care            | TBD  | annual      | TBD      | TBD            | TBD                          | 2011-02-09   |
|                                 |                           |  | Fiscal Year | Target   | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |
|                                 |                           |  | 2010        | TBD      |                | Not Due                      | 2011-02-22   |
| Mission and Business<br>Results | Access to Care            | TBD  | annual      | TBD      | TBD            | TBD                          | 2011-02-09   |

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| 2010        | TBD    |                | Not Due                      | 2011-02-22   |
|-------------|--------|----------------|------------------------------|--------------|
| Fiscal Year | Target | Actual Results | Target<br>"Met" or "Not Met" | Last Updated |

<sup>\* -</sup> Indicates data is redacted.